

Chapter 10 Disruption of service

1. The University will take reasonable steps to provide the teaching, examination, assessment and other educational services set out in its prospectuses and as laid down in approved documents relating to programmes offered at the institution. The University does not however guarantee provision of such services. Should circumstances beyond the control of the University interfere with its ability to provide educational services, the University will take reasonable steps to minimise the resultant disruption to its operation.
2. Such circumstances may include:
 - Acts of vandalism and/or terrorism (including cyber-attacks),
 - Severe weather conditions,
 - Industrial action by staff and/or students,
 - Health and safety requirements (such as communicable diseases),
 - Network availability and/or system outages,
3. These are examples of circumstances beyond the control of the University but they do not represent an exhaustive definition of such circumstances.

Created: June 2018

Originating Directorate: Registry Services

Updated by: Joseph Parmar

Approved by: Academic Board

Date of approval: June 2023

Effective date: July 2024

Due for review: June 2025