



# External Examiner Briefing Session

2023/24





# Virtual training session rules and etiquette!

*This session is being recorded for training purposes*



## Cameras on

- Meet accessibility needs
- Increases engagement
- Provides visual feedback



## Mute microphone

- Minimises interference
- Reduces background noise
- Switch on when speaking!



## Questions?

- Raise a hand
- Write “comment” in chat function



## Speaking

- One at a time
- Introduce yourself
- Speak clearly and slowly



# What are we covering?



**About DMU** – Caroline Smith (Associate Professor Quality, Faculty of Arts, Design and Humanities)




**External examiner role** - Caroline Smith



**Academic regulations** – Suzanne Nelson (Quality Manager (Assessment), DAQ)



**Assessment boards and academic calendars** - Suzanne Nelson



**External examiner reports** - Louise Newell (Quality Officer (External Examiners/Awarding Bodies), DAQ)



# About DMU

**25,000+**  
**students**

**350**  
**external**  
**examiners**

**30**  
**collaborative**  
**partners**

**4 faculties**

**Key contacts:**  
**Programme / Subject and**  
**Module Leaders**  
**Programme Administrator**



# Institutional change programme: Education 2030 (E2030)

- Move to **block teaching** – concentrate on **one module at a time**
- Each module block of **teaching is 7 weeks in total** (assessment takes place no later than week 7)
- Most module blocks are worth **30 credits** – some 60 credits eg projects
- **Undergraduate** programmes typically consist of **four 7 week blocks** per level
- **Postgraduate** programmes consist of **six 7 week blocks** of study
- Introduced in **2022/23** for most **level 4** (some exemptions)
- Phased in for other levels over next few academic years
- Some exemptions and exceptions
- Necessitated changes to academic regulations, assessment and feedback turnaround times, assessment board structures etc

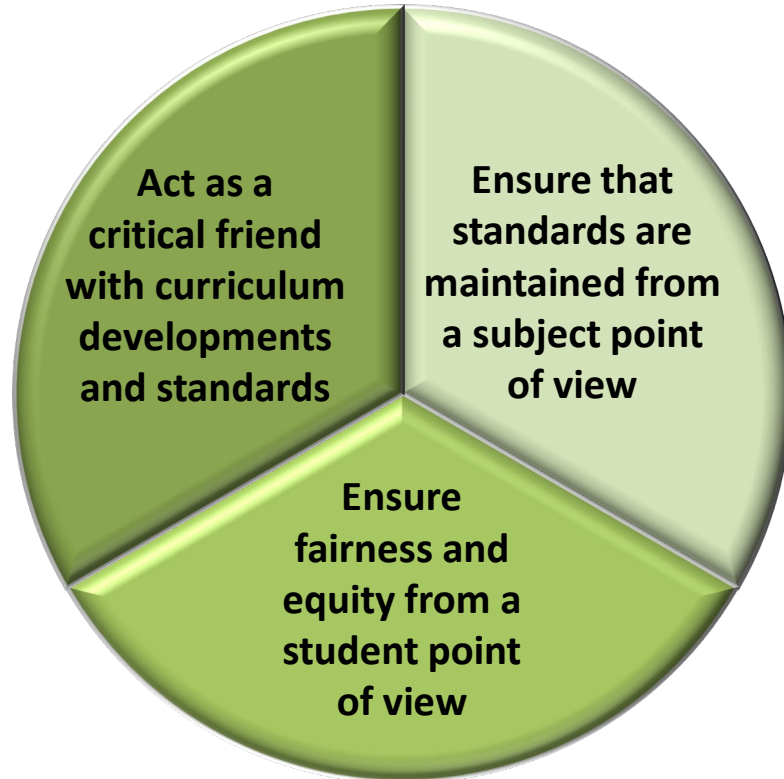


# E2030 implementation timeline





# The role of the external examiner





# Examiners' role with assessment



Appropriate assessment aims and learning outcomes



Purposes and philosophy of assessment are articulated and understood



Appropriate assessment load



Properly and impartially conducted assessment



Not to be used as a marker. Not expected to change individual marks



Confirm the distribution of marks for a module





# What you need to do your job

Specifications

Discussions  
with  
programme  
leader

Handbooks

Timeline

Assessment  
Info

Reports



# Extenuating circumstances



Extensions



Faculty Panel for deferrals




**Outcome:** Deferral accepted or refused




**Reasons:** Consistence and objectivity, focus on genuine cases




# Credit Framework and levels



Nationally recognised credit tariff:  
1 credit = 10 notional student learning hours



Modules based on volumes of 30 credits  
UG dissertation modules normally 30 credits | PGT normally 60 credits



Levels conform to FHEQ: level 4 = primarily diagnostic/formative.  
Levels 5 & 6 = count towards degree classification. Level 7 = postgraduate

# Academic regulations

Levels 4, 5 & PGT

**BITE-SIZE** 2023/24  
Academic regulations  
for taught programmes

Applies to:

- Undergraduate students who enrolled from September 2022 onwards
- All students on block delivery programmes (Education2030)
- New postgraduate students from September 2023

Separate regulations are available for all other provision.

Whether you are a De Montfort University (DMU) student, member of staff or external examiner, this leaflet provides a summary of the key regulations for each stage of an undergraduate programme, from assessment and progression through to awards. Please read this alongside the [academic regulations for taught programmes](#). For ease, the relevant regulation number is indicated against each point. Please also refer to any programme-specific regulations, where applicable (normally for professional or accredited programmes). For more information, please contact your [Associate Dean \(Academic\)](#).

**Assessment**

- Module marks are determined by combining the module assessment task marks, according to the task weightings, rounded to whole numbers; 0.49 and below is rounded down, 0.5 and above is rounded up. [Reg no. 2.4]
- The pass mark for undergraduate modules is 40%, and 50% for postgraduate modules. Normally, students are required to achieve at least the pass mark to pass a module; some modules may require individual assessment tasks to also be passed. [Reg no. 2.6-8]

**Reassessment**

- Only failed assessment components need be reassessed. Reassessment is not permitted in assessment components or modules which have already been passed, except for repeat years (undergraduate only). [Reg no. 2.21]
- Students may be reassessed twice in each module, one of which may be via in-year reassessment if timescales allow. [Reg no. 2.23]
- Module marks will be capped at the pass mark where one or more assessment tasks has been reassessed. [Reg no. 2.26]

De Montfort University  
Academic regulations  
for taught undergraduate programmes  
**BITE-SIZE**  
2023/24

Levels 6 & 7 UG

**BITE-SIZE** 2023/24  
Academic regulations

Applies to:

- Undergraduate students in levels 6 and 7 in September 2023
- Postgraduate students who enrolled prior to September 2023

Separate regulations are available for all other provision.

Whether you are a De Montfort University (DMU) student, member of staff or external examiner, this leaflet provides a summary of the key regulations for each stage of an undergraduate programme, from assessment and progression through to awards. Please read this alongside the [academic regulations for taught programmes](#) and the [safety-net policy](#) (in relation to [how UG degrees are classified](#) only). For ease, the relevant regulation number is indicated against each point. Please also refer to any programme-specific regulations, where applicable (normally for professional or accredited programmes). Flags indicate where regulations are temporarily changed by the university's safety-net policy. For more information, please contact your [Associate Dean \(Academic\)](#).

**Assessment**

- Module marks are determined by combining the module assessment task marks, according to the task weightings, rounded to whole numbers; 0.49 and below is rounded down, 0.5 and above is rounded up. [Reg no. 17]
- The pass mark for an undergraduate module is 40%, and 50% for postgraduate. Normally, students are required to achieve at least the pass mark to pass a module; some modules may require individual assessment tasks to also be passed. [Reg no. 18, 21]

**Reassessment**

- Only failed assessment components need be reassessed. Reassessment is not permitted in assessment components or modules which have already been passed. [Reg no. 33]
- Students may be reassessed in up to 60 credits of modules per level on most programmes. [Reg no. 33]
- Module marks will be capped at 40% where one or more assessment tasks has been reassessed. [Reg no. 39]

**Deadline extensions, late submissions, deferrals etc**

- Students may request (from the module leader) an extension to an assessment deadline of up to 10 university working days. [Reg no. 114]
- Assessments submitted 1-10 university working days after the submission deadline without an approved extension or deferral will be capped at 40%. Assessments submitted after that will receive a mark of 0%. [Reg no. 28, 29]
- Students may apply (via the Student Advice Centre) for a deferral (delay in submitting assessments or sitting formal examinations). If approved, the assessment can be taken later without it affecting reassessment and the mark will not be capped. [Reg no. 117]

Bite-size undergraduate academic regulations 2021/22

## Bite-sized regulations

- Dual regs due to introduction of block teaching
- Focus on key regulations
- Include worked examples

## Programme-specific regulations

- Deviations from generic academic regulations
- Meet Professional Statutory and Regulatory Body requirements



# Awards, credits and maximum periods of registration

	Levels				Total	Max reg period	
	4	5	6	7		FT	PT
Master's degree	-	-	-	180	180	3 years	6 years
Postgraduate diploma	-	-	-	120	120	2 years	4 years
Postgraduate certificate	-	-	-	60	60	1 year	2 years
Integrated master's	120	120	120	120	480	7 years	9 years
Honours degree with sandwich placement	120	150	120	-	390	7 years	9 years
Honours degree	120	120	120	-	360	6 years	8 years
Non-honours (ordinary degree)	120	120	60	-	300	5 years	7 years
FD / HND / DipHE	120	120	-	-	240	4 years	6 years
HNC / CertHE	120	-	-	-	120	2 years	3 years



# UG progression regulations

Pass mark	40%
Passed	90 credits
Compensatable (30-39%) <u>OR</u> deferred	30 credits
Failed (0-29%)	0 credits

## Progression

- ✓ Max 30cr deferred OR failed in compensation band
- ✗ No trailing “hard” fails (0-29%)
- ✗ No exceptional/discretionary progression
- ✗ Break in learning (to reassess/repeat year) before continuing

## Compensation

- ✓ Mark between 30-39% (near miss)
- ✓ Maximum 30 credits per level, applied at the end of a level provided minimum 40% average
- ✗ Not available for ‘must pass’ modules or essential components
- ✗ Some programme-specific regulations prevent compensation
- ✗ Not normally permitted by PSRBs



# Reassessment regulations

Levels 4, 5 & 7 (from Sept 2023)	Level 6 (from Sept 2023) Level 7 (prior to Sept 2023)
Twice in each module	<b>UG:</b> 60 credits per level <b>PG:</b> Once in each module

## Reassessment rules

- Module marks capped at pass mark (UG = 40%, PG = 50%)
- One in-year reassessment (IYR) per block (after each semester/2 blocks)
- Second reassessment attempt the following year
- Depending on volume of failure, reassessment with mandatory attendance or repeat year (counts as one of the two opportunities)





# Reassessment with attendance/ repeat years overview

Failed	Option/requirement
Up to 30 credits	Without attendance
Between 45-60 credits	Choice: repeat year or reassessment with attendance
More than 60 credits	Repeat year

## Reassessment with attendance

- Marks are **capped**
- Only undertake **failed modules**

## Repeat year

- Only **one** offered **per level**
- Marks will be **uncapped**
- Undertake **all modules**, both failed and previously passed – **given highest mark achieved**



# Award classifications overview

Classification band	PG awards	Integrated Master's Honours degree	FD/HND/HNC etc
70% and above	Distinction	First class honours	Distinction
60-69%	Merit	Upper second (2:1)	Merit
50-59%	Pass	Lower second (2:2)	Pass
40-49%	Fail	Third class honours	Pass
Below 40%	Fail	Fail	Fail



# UG degree classification

Award	Normal classification criteria
Honours degree	Best 105 Level 5 single-weighted Best 105 Level 6 triple-weighted
Honours degree with placement	Best 120 Level 5 single-weighted Best 105 Level 6 triple-weighted
Integrated master's	Best 225 over Level 5&6 single-weighted Best 105 Level 7 triple-weighted

## Consideration band

- Provides consistent approach to student classification
- Rules based: applies if the overall average for classification is not more than 2% below a classification band (eg 58/59)

Awarded a degree in the higher classification band if the:

- Overall percentage across the 120 credits at level 6/7\* **OR IF:**
- Module marks in at least half of the level 6/7\* are in the higher classification band

\* Level 6 if honours degree, level 7 if integrated master's



# Postgraduate regulations

## Progression

Before starting the dissertation, major project or design work, students must have passed:

From Sept 2023	Prior to Sept 2023
30 credits	60 credits

## Degree classification

Award	Classification criteria
PgCert	Overall average mark in higher band <b><u>OR</u></b> minimum 45 credits (out of 60) *
PgDip	Overall average mark in higher band <b><u>OR</u></b> minimum 90 credits (out of 120) *
Master's	Major/final piece <b><u>AND</u></b> Overall average mark in higher band <b><u>OR</u></b> minimum 120 credits (out of 180)

\* Where a PGCert/PGDip is made as an exit award, the best 60/120 credits will be used to classify



# Assessment board operation and purpose

## Purpose

1. Accountable for academic integrity of assessment
2. Verification and ratification of results
3. Conduct of assessment, determining module marks, progression and awards
4. Compliance with university and PSRB requirements inc programme-specific regulations

## Operation

1. Confirm adherence to marking, moderation and external scrutiny
2. No discussion or discretion on individual cases – report by exception
3. Confirm compliance with academic regulations under consideration
4. Verbal briefing on the academic regulations under consideration

# Ratifying assessment/reassessment

- Reassessment based on provisional/unratified marks
- Reassessment points after every two blocks
- Reassessment results ratified at next available progression and award board (PAB)

## Undergraduate

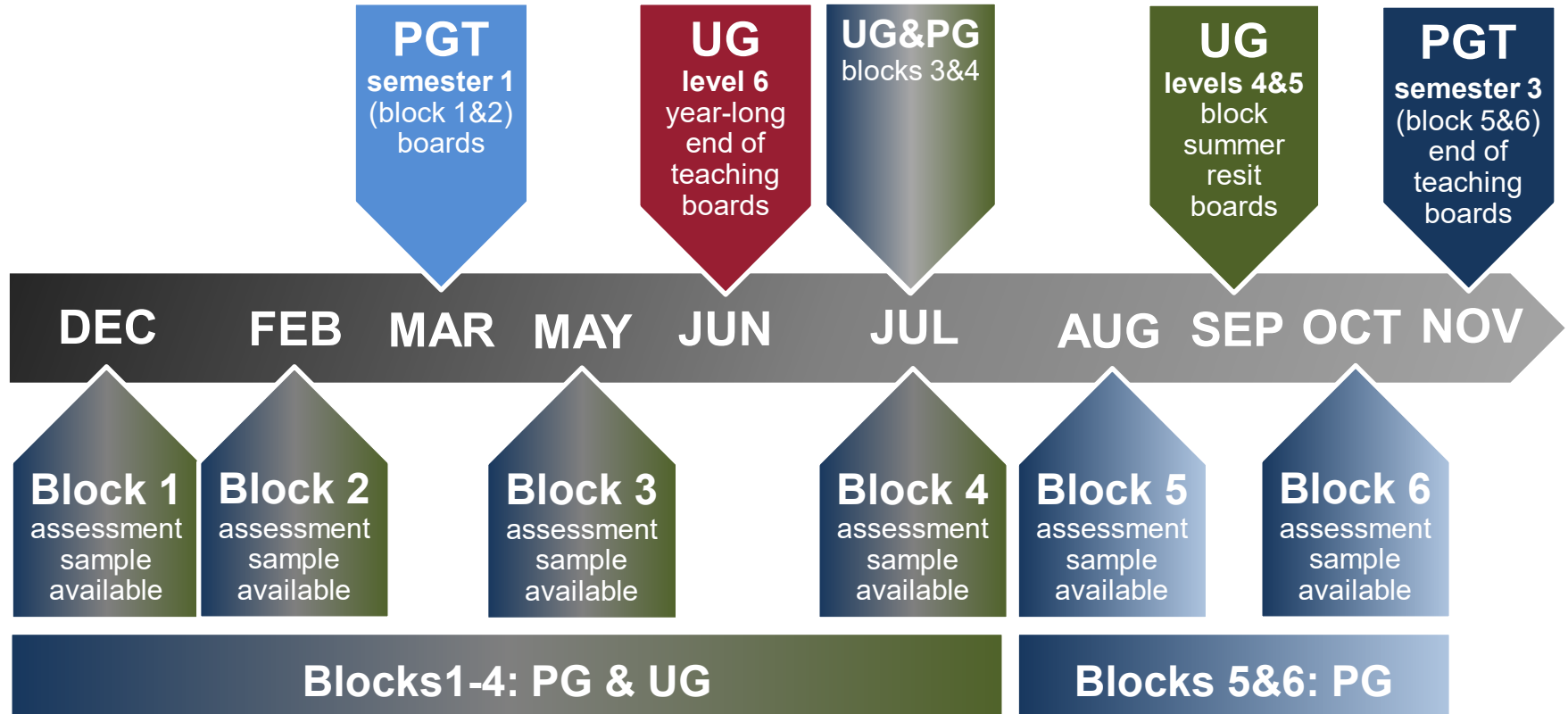
- Assessment marks ratified at PABs at the end of teaching (July) and after reassessment (September).

**Postgraduate approach:** differs from UG to allow for interim awarding points.

- Assessment marks ratified at PABs after every 2 blocks (March, July and November).

**! External examiners approval required for each PAB – strongly encouraged to process assessment sampling after each block – do not leave everything until the board period!**

# Assessment schedule overview








# Examiners' involvement in assessment




Assessment samples! Agree how and when. Minimum sample size applies.



Provided with opportunity to review samples of level 4 work



Involved in the moderation of all students' reassessments



Confirm marks distribution/raise issues with assessment processes



Not 2<sup>nd</sup> or 3<sup>rd</sup> marker! – exceptionally advise on problematic cases



Attendance at virtual assessment boards is encouraged – provide brief report





# External examiner reports



Within one month after the main assessment board



Optional supplementary reports and reports to the PVC or VC



# Report proforma

Summary  
report

Main report

What makes a  
good report?

Submit on  
time

Be specific

Complete  
all  
sections

Evaluative

Volume



# What happens to your report?

Submit report to  
qaenquiries@  
dmu.ac.uk - 1 month  
after main  
assessment board

Reports shared with  
faculty/ partners

Considered by  
relevant programme  
management board

Detailed response  
sent within 2 weeks  
after programme  
management board



# Monitoring

## Monitoring of Faculty Issues:

- Associate Professor Quality (APQ) tracks faculty themes, comments upon any regulatory or board operation issues

## Monitoring of Institutional Issues:


- Read by DAQ and institutional themes highlighted. Appropriate person will respond on behalf of university
- Annual overview report submitted to Quality Sub-Committee (QSC)



# Payment of fees and expenses



**Annual fee** – paid on receipt of annual report and claim form



**In-person visit fee** – paid on receipt of claim form.



**Expenses** – need to provide receipts






# Fees and expenses - when



Submitted by the end of the month



Forms received after this date will be paid the following month



Access payslips via DMUhub using your single sign-on (VLE) username and password



# Fees and expenses - who and where to

**Arts, Design and Humanities** - Arts, Design and Architecture: [adhadmin-ada@dmu.ac.uk](mailto:adhadmin-ada@dmu.ac.uk), Fashion & Textiles: [adhadmin-ft@dmu.ac.uk](mailto:adhadmin-ft@dmu.ac.uk), Humanities & Performing Arts: [adh-admin.hpa@dmu.ac.uk](mailto:adh-admin.hpa@dmu.ac.uk), TNE Mike Anderson ([mike.Anderson@dmu.ac.uk](mailto:mike.Anderson@dmu.ac.uk))

**Business and Law** – Sophia Welton ([swelton@dmu.ac.uk](mailto:swelton@dmu.ac.uk))

**Computing, Engineering and Media** - CSI Kathryn Harris: [kharris@dmu.ac.uk](mailto:kharris@dmu.ac.uk), LMS & ESD Chris Voss: [chris.voss@dmu.ac.uk](mailto:chris.voss@dmu.ac.uk), TNE Clark Summers: [csummers@dmu.ac.uk](mailto:csummers@dmu.ac.uk) ALL PG Tracey Harris: [tracey@dmu.ac.uk](mailto:tracey@dmu.ac.uk)

**Health and Life Sciences** – HLS Quality: [hlsquality@dmu.ac.uk](mailto:hlsquality@dmu.ac.uk)

**Educational Partnerships** - Educational Partnerships: [ep@dmu.ac.uk](mailto:ep@dmu.ac.uk)



# What happens next?



## Emailed copy of:

- Presentation
- Website links
- Useful docs



## Faculty will send:

- Programme & module specifications
- Other programme information
- Timeline



## Communication

- Meeting with programme leader and team
- Email from administrator



## How did we do?

- Complete feedback survey



# Contacts



Emma Sheffield, Head of Academic Quality  
[esheffield@dmu.ac.uk](mailto:esheffield@dmu.ac.uk)



Suzanne Nelson, Quality Manager (Assessment)  
[snelson@dmu.ac.uk](mailto:snelson@dmu.ac.uk)



Louise Newell, Quality Officer (External  
Examiners/Awarding Bodies) [lnewell@dmu.ac.uk](mailto:lnewell@dmu.ac.uk)

# Useful resources

**DMU website**

<https://www.dmu.ac.uk>

**External Examining at DMU**

<https://www.dmu.ac.uk/external-examining>

**Academic Regulations and Assessment Boards**

<https://dmu.ac.uk/assessment-boards-regulations>

**Assessment and Feedback Policy**

<https://www.dmu.ac.uk/learning-teaching-assessment>

**Department of Academic Quality website**

<https://www.dmu.ac.uk/academic-quality>

**DMUhub**

<https://demontfortuniversity.sharepoint.com/sites/DMUHome?wa=wsignin1.0>

**Advance HE – resources for external examiners**

<https://www.advance-he.ac.uk/knowledge-hub/external-examining>